

We've been keeping busy...

See pages 23-27
for the full story



Winter Photo Competition



Easter Food & Fun



Banging Food and Bingo!

COVID 19 - Update on changes to our services - see page 4

Chief Executive's Welcome

Welcome to our Spring edition of our newsletter. Inside you will find lots of information on our performance and the activities that we have delivered in the community and virtually.

I have been really pleased to see that our new Digital Inclusion Worker, Dave Donnelly has been helping many of you to get online and help you with your digital problems. This is something that has been critical over the last 12 months and I am sure that these skills will be put to good use even once the lock down has been lifted.

If you have been to Castlemilk Drive recently, you will see the progress we have made building our 60 new homes for social rent which has been phenomenal. Our contractor Crudens is working

hard to ensure that these start to come off site by Autumn 2021.

I know that many of you are patiently waiting for our services to go back to normal. It has been a frustrating time for our tenants, our staff team, our volunteers and Board of Management who want to be able to provide the full range of services you expect from Cassiltoun. Critical for us is being able to carry out our full range of repairs, starting our investment work in your homes, having more staff in the estate and delivering face to face community programmes and finally opening the doors to the Stables again. Hopefully over the next few week (I write this on 18th April) we will start to see restrictions continue to lift and we can start to plan and make progress in some of these areas.

Clair Malpas • Chief Executive



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Regulatory Status

In March the Scottish Housing Regulator produced its engagement plans with landlords in the sector.

This is the first engagement plan to be produced under the new Assurance framework and the Scottish Housing Regulator assesses each organisation against the Regulatory Framework including the Standards of Governance and Financial Management)



**Scottish Housing
Regulator**

The SHR can give an organisation the following ratings:

- **Compliant** (with the Regulatory Framework)
- **Working towards Compliance**
- **Not compliant** (statutory action)

The staff and Board were delighted that Cassiltoun has been assessed by the Regulator as being:

COMPLIANT with the Regulatory Framework including the Standards of Governance and Financial Management

Our 'Compliant' status reflects the hard work of the staff team and the Board to ensure that we meet all the indicators within the Framework and that our submissions and wider evidence of our activities substantiate this.

Clair Malpas CEO

As Chair I am delighted that our Association has once again come through what was a very challenging year. Our board and staff team have been assessed by the Scottish Housing Regulator who states that "The RSL meets its regulatory requirements including Standards of Governance and Financial Management". I would like to thank all Board members and staff across the Group and the many volunteers, partners and funders who make it all possible.

George Kelly, Chairperson

Landlord performance > Landlords > Cassiltoun Housing Association Ltd

Engagement plan from 31 March 2021 to 31 March 2022

Landlord name
Cassiltoun Housing Association Ltd

Publication date
31 March 2021

Regulatory status

Compliant

The RSL meets regulatory requirements, including the Standards of Governance and Financial Management.

COVID-19 has significantly impacted the services provided by social landlords in 2020 and will continue to influence how services are provided in 2021. We will continue to monitor, assess and report upon how each landlord is responding and we will keep our regulatory engagement under review so that we can continue to respond to the challenges of COVID-19.

We don't require any further assurance from Cassiltoun at this point in time other than the annual regulatory returns required from all RSLs.

Regulatory returns

Cassiltoun must provide us with the following annual regulatory returns and alert us to notifiable events as appropriate:

- Annual Assurance Statement;
- audited financial statements and external auditor's management letter;
- loan portfolio return;
- five year financial projections; and
- Annual Return on the Charter.

It should also notify us of any material changes to its Annual Assurance Statement, and any tenant and resident safety matter which has been reported to or is being investigated by the Health and Safety Executive or reports from regulatory or statutory authorities or insurance providers, relating to safety concerns.

Our lead officer for Cassiltoun Housing Association Ltd is:

Kirsty Anderson

Buchanan House
58 Port Dundas Road
Glasgow
G4 0HF

0141 242 5547

kirsty.anderson@shr.gov.scot

Further details can be found on the Scottish Housing Regulator website

<https://www.housingregulator.gov.scot/landlord-performance/landlords>

Covid 19 – Changes to our services

As of 26th April 2021 the Scottish Government has begun to lift lockdown restrictions and Glasgow has been moved to 'Level 3'.

This means that we are now able to provide more services to our tenants.

From 26th April

Our contractors are able to deliver non-essential repairs. Please contact us with any repairs that you have outstanding. Over the next few weeks our contractors will be working with us to catch up on all the non-emergency repairs, please be patient as we work through this backlog.

Our investment and major repair work can also start again. For more details please see page 6.

From 4th May

Our staff will be allowed to come into your homes to discuss any repairs or investment work – we will let you know in advance if we are calling out to see you.

Staff may also call out to your home and speak to you at the doorstep about housing issues.

From 17th May

Our staff may ask you to come into the office for essential appointments, this may be in relation to arrears, welfare advice or tenancy issues. We will only ask you to come into the office if we cannot manage to help you over the phone or via other methods.

We will review this again at the end of May.

Please note that the office remains closed for general appointments. Please contact the staff team via telephone or email if you need to discuss anything with us. Our website will be updated regularly, so please check there for the most up to date information on office opening and appointments.

We continue to deliver a wide range of community activities. For the most up to date details please look at our Facebook pages.

Remember FACTS for a safer Scotland

F

Face coverings



A

Avoid crowded places



C

Clean your hands regularly



T

Two metre distance



S

Self isolate and book a test if you have symptoms



Staff Update

Goodbye to...

Jill Galbraith, Temp Customer Services Assistant, finished up with the Association on 26th March 2021.

Welcome to...

Dave Donnelly, Digital Inclusion Worker, started with the Association on 14th January 2021.

Lee Thomson, Temporary Customer Services Assistant, started with the Association on 4th May 2021.

Update...

Lisa Tomlinson will start her secondment in the Technical Team as a Customer Service Assistant from 1st April 2021.

Join us on Social Media!



A really easy way to keep up to date with all the Association's activities and news is through Social Media.

Like our facebook pages:

[www.facebook.com/](https://www.facebook.com/CassiltounHousingAssociation/)

[CassiltounHousingAssociation/](https://www.facebook.com/CassiltounHousingAssociation/)

[www.facebook.com/CastlemilkParkProject/](https://www.facebook.com/CassiltounHousingAssociation/)

And follow us on twitter:

[@CassiltounHA](https://twitter.com/CassiltounHA) and [@Cassiltoun](https://twitter.com/Cassiltoun)



Development *Update*

42 units completed at Barlia

Cassiltoun is delighted to confirm that since the last newsletter we finally completed our new build development at Barlia Row and Barlia Street.

The project was delayed for a number of reasons, not least the period of lockdown in 2020.

All of the 42 flats, cottage flats and townhouses over the three sites are energy efficient with many of the homes benefitting from 'sunpods' attached to the living rooms. Let's hope there is a lot of sun this summer for our tenants to really enjoy this additional amenity space.

Overall, we have had very positive feedback from tenants and the project has been entered into the Scottish Design Awards competition. Watch this space for any news of a win!



Castlemilk Drive Progress

Work is progressing well with Cruden Homes West who are developing new homes for us on Castlemilk Drive.

The 60 units are all flatted accommodation and are a mix of one and two bedroom properties, all with good space standards, storage space and energy efficient heating systems.

The project should be fully completed by summer of 2022 but we expect to start getting blocks back on a phased basis from August 2021 onwards. Operations staff will be in touch late spring/early summer with applicants on our waiting list and transfer list regarding allocations and potential viewings.

As part of Cruden Homes West commitment to 'giving something back' to the local community, they are undertaking the following 'community benefits':

- Employing one local unskilled worker
- Recruiting one new apprentice
- Using the site to assist two current apprentices finish their training period
- Cash donation of over £9,000 to Cassiltoun HAs Community Fund, allowing the Association to spend the money where it is most needed in the community

We also want to give a big 'shout out' to the Crudens staff who went out of their way to assist local people during the period of snow in the late winter. They helped numerous drivers who were struggling up Castlemilk Drive in the icy conditions.



Homes by the Park

Unfortunately, due to tight budgets at Glasgow City Council, coupled with difficulties agreeing the tenure type and site acquisition, we have temporarily put our Homes by the Park project on hold. This was our planned development at the former GCC Nursery site adjacent to Castlemilk Park, where we hoped to build 130 homes along with a Social Enterprise and Wellbeing Centre. We would stress that this 'mothballing' of the project is temporary and we will review matters with the Council on a regular basis.



SHR Complaints and Significant Performance Failures

If you are unhappy about the services you receive or have concerns about the way your landlord is operating, you have the right to make a complaint.

The SHR Complaints and Significant Performance Failures leaflet details the difference between a complaint and a significant performance failure, and lets you know what to do and who to contact.

A copy can be obtained from the Association's offices or by visiting our website <https://www.cassiltoun.org.uk/comments-complaints/>

Major Repairs – Investment

During 2020 our investment programme was halted as a result of COVID-19 and did not restart the rest of the year.

The investment programme for the financial year 2020/2021 was therefore only partially concluded.



We are delighted to confirm our intention to conclude these works during the financial year 2021/2022. These include the replacement of windows and doors, kitchen and bathroom replacements and full electrical rewiring. The Association will be in contact with residents affected by these works late spring/early summer.

As part of the above works, the Association will also be carrying out additional window and door replacements to other areas of our stock. Again those affected

residents will be contacted in due course to go through the works involved.

The above commitment brings the Association's spend on investment works within our properties to approximately £1 million for the financial year 2021/22. This highlights the

Association's intention to provide the best possible quality of home for our residents which are secure and safe.

Share Membership

Would you be interested in becoming a member of Cassiltoun Housing Association?

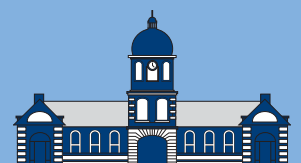
1. The Association wishes to encourage members to join as share members: to ensure that we are represented by the people and areas we serve; and
2. to encourage greater participation in our activities.

Membership provides the opportunity to stand for election at the Annual General Meeting and vote for members of the Board. To join you must be 16 years old.

All you have to do is complete a membership application form and bring this into the office together with £1.00.

On approval of your application you will receive a lifetime share in Cassiltoun Housing Association.

If you would like to find out more information about becoming a member of the Association please contact Paula Brownlie via email, paula.brownlie@cassiltoun.org.uk or call us on **0141 634 2673**.



Cassiltoun
Housing Association

A day in the life...

...of the Participation and Funding Assistant, Jodie Armour

Every day is completely different as the Participation and Funding Assistant. One day could be a day full of online zoom sessions with different community groups who participate in writing workshops, art workshops and online cooking sessions. Other meetings may be with partner organisations across the sector.

Another day could be a day full of putting together food packs, snack packs, fruit packs and activity packs for the local community to enjoy. Other days it may be helping support local people across the community with connecting them online using

Cassiltoun's Lending Library for Mi-fi Devices and tablets. Other jobs may be writing reports, newsletters, event calendars, evaluations, submitting funding applications to keep the community projects running. I also work with the Cassiltoun Team signposting to the relevant department to support the tenants in the best way possible.

An important part of the job is working with a range of groups across Castlemilk using different engagement methods across the community to identify their needs and wants and working with the community team to help support them and take forward their ideas to influence current and future projects. I also need to reflect and evaluate our current projects by asking for feedback and improvements. Another part of the job is working with a large number of organisations across Castlemilk, Glasgow and beyond, to identify and understand issues within the community and take action by working collectively towards change.

What's your favourite part of the job?

Working with different groups and being able to facilitate and support such a wide range of activities and events for everyone. Everyday can be completely different and my favourite part of the job is listening to the community and volunteers, supporting them to get their ideas up and running then standing back and watching them flourish. (While still supporting them if needed). I cannot wait until we can have events back at the Stables in person. I love organising and planning the events and being able to chat to everyone.



New Contractors Appointed

We are delighted to welcome two new contractors who will provide estate maintenance services on behalf of the Association from 1st April 2021. These contracts will cover Environmental Maintenance and Close Cleaning which will enhance the quality of our stock.

These contracts were procured during 2020 by being advertised on Public Contract Scotland. This allows contractors from all over the country to review the scope of works and submit tenders with a view to contracting these works. By using a pointing matrix, the tenders were pointed on a 70% quality score and 30% pricing ratio. These scores are assessed by our Board, consultants, Quantity surveyor and our staff team.

This robust process ensures the Association is working with contractors who will provide the highest level of services for our residents as well as the Association demonstrating value for money in all contracts which are awarded. The Association has also included community benefit clauses which we will deliver throughout the term of the contracts.

Close cleaning:

C.A.S. Contract Cleaning have been awarded the close cleaning contract and will deliver cleaning services on a weekly basis. They will be working within all common close areas and will erect signage to advise residents of the cleaning day.

Environmental Maintenance:

Ground Control have been awarded the landscaping contract and will deliver grass cutting and maintenance services throughout our common landscaped areas. They will also provide garden maintenance to any resident who is part of the Garden Care scheme.

The Association would like to thank Caledonian Maintenance Services for the delivery of contracts over the previous 5 years.

How to become a Board member...

Our Board of Management is made up of up to 15 Members and includes a Chairperson, Vice Chairperson, Secretary and Treasurer. These positions are filled annually after every AGM. We currently have 10 board members.

The Board of Management are responsible for the strategic direction of the Association. They monitor performance, set standards and ensure compliance against the Scottish Housing Regulator's Regulatory Framework.

To become a board member, you must be a member of the Association. This membership entitles you to stand for election to our Board of Management. All board members are elected onto our Board at the Association's Annual General Meeting normally held in August each year.

To become a Board member you first of all have to be a share member.

If you are interested in joining our Board please contact Paula Brownlie via email, paula.brownlie@cassiltoun.org.uk or telephone the office on **0141 634 2673**.



Can you help us?

We are having a look at some of our policies over the next few months and we'd like your help.

Your opinion is important in helping us decide if anything in these policies needs to be changed or updated.

These are the policies we'll be looking at:

Entitlement, Benefits & Payments

Vulnerable Adult and Child Protection Policy and Procedure

Shared Parental Leave

Rent Setting Policy

Void Management Policy

Tenant Participation Strategy

We would appreciate your involvement in these reviews.

If you would be interested in becoming involved in the review process of any of these policies, please contact the Association's reception desk (0141 634 2673), leave your contact details and the person responsible for leading the policy review will get in touch.



CHA Budget 2021/2022

The Association's budget has some very large development figures within it which are tightly controlled and managed on a month by month basis. Over the year £5.2 million is earmarked for Castlemilk Drive which will reach 90% completion and a further £1.0 million will be spend on window replacements, new kitchens, some wiring upgrades and smoke detector installations. This cost is ultimately treated as capital and therefore sits in the balance sheet with the other 1,060 property values.

Some items that we have to account for and show are not cash based such as amortized capital grant. This relates to development monies received in previous years, even as far back as 25 years ago, and is being allocated over the future so as to spread it over many years which benefit.

Day to day maintenance and estate upkeep totals £1,379k of which £62k is apportioned to owners for grass cutting, close cleaning and lighting plus property insurance.

We will spend at least £84k on activities and support to the community of which much of this is grant funded from organisations like the City Council, Scottish Council for Voluntary Organisations, Scottish Government, Forestry Commission, etc.



Staffing costs take up the next largest proportion after repairs and maintenance and because we are borrowing £3.0m from CAF ban, the loan interest is higher than in previous years at £295k.

Overall the budgeted surplus is £414k. Once we look at the changes to the cash figures we expect to finish the year with £631k less cash due to the Castlemilk Drive construction and high major repairs investment spend.

A copy of the Association's budget can be obtained from our website. If you have any questions on the budget or financial plans please feel free to drop us an email to finance@cassiltoun.org.uk and myself or the Finance Officer will be very pleased to answer you.

Gamal Haddou

Director of Finance

Spicy oven-baked chicken & chips

Midweek budget dinner of roast chicken wings with homemade chips and Cajun spices

Prep: 10 mins • Cook: 40 mins - 45 mins • Level: Easy • Serves: 4

Method

STEP 1

Heat oven to 200C/180C fan/gas 6. In a bowl, whisk together the Cajun seasoning, vegetable oil, lime zest and juice. Toss the chips, wings and Cajun mixture together in batches, so that everything is well coated.

STEP 2

Cover a large baking sheet with foil, then arrange the chips around the outside and the wings in the middle. Season and bake for 20 mins, then turn the chips and return to the oven for a further 20-25 mins until the chips and wings are golden. Serve with green salad, or coleslaw and ketchup.

Ingredients

- 1 tbsp Cajun seasoning
- 2 tbsp vegetable oil
- Zest and juice of 1 lime
- 750g large potato, cut into chips
- 1kg chicken wings
- green salad or coleslaw and ketchup, to serve



Scottish Housing Charter

How we are doing...

01/04/20 – 31/03/21



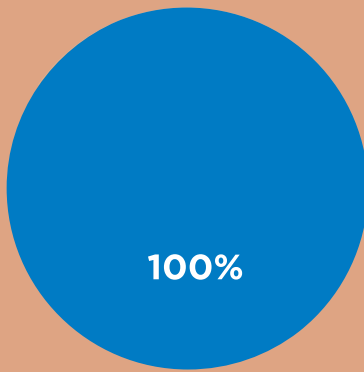
Allocations

Indicator 30

Lets this year so far: 115 • Average Void Days Lost: 21

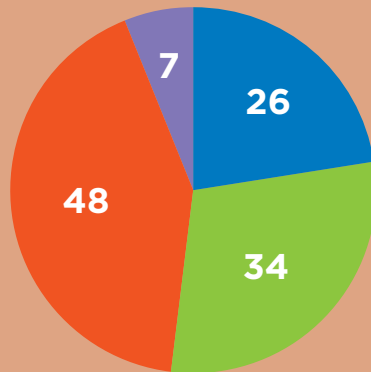


Contextual Indicator 3
Types of Let



■ General Needs Lets ■ Supported Lets

Contextual Indicator 2
Source of Let



- Existing Tenants
- Waiting List
- Section 5 Referrals
- Mutual Exchanges
- Other Sources

Indicator 14
Offers Refused



■ Total Offers ■ Refused

Indicator 16
Tenancies Sustained more than a year – 93%

Indicator C4
Abandoned Properties – 18

Tenants satisfied with standard of their home when moving in – 99%

We have created a snap shot of information related to performance. Each piece of information relates to the Scottish Housing Charter indicators which the Association reports on.

You can find more information by visiting: www.scottishhousingregulator.gov.uk

Maintenance

Indicators 8, 9, 10, 11 & 12



Repairs Completed

Emergency Repairs	1,258	Average 2.2 hours
Non-emergency Repairs	1,544	Average 13 days

92% of jobs completed Right First Time
95% Customer Satisfaction

Gas Servicing

Cassiltoun Housing Association carries out annual gas servicing to comply with the Gas Safety (Installation and Use) Regulations. This is a legal requirement it is imperative that we gain access for the gas service within 12 months of the previous service being carried out.

Disabled Adaptations

Indicators 19, 20 & 21



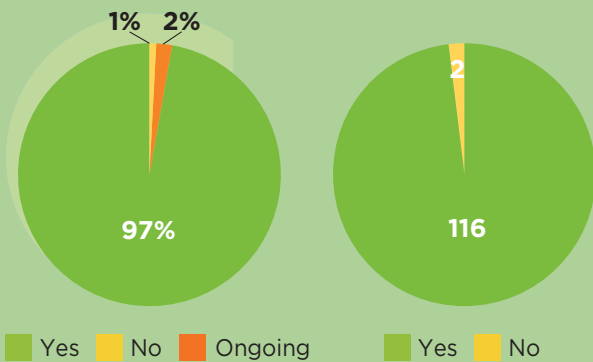
Total Number Approved	12
Total properties adapted	2
Total number of adaptations carried out	3
Total number of days to complete all adaptations	201
Cost of all Adaptations	£4,127

97.6% ✓
22 late due to Covid lockdown

Anti-social Behaviour

Indicator 15

Complaints Resolved Timescales met?



The Association has received 120 anti-social complaints and these are handled in line with our Neighbour Relation Policy. If you experience any anti-social incidents contact the office on **0141 634 2673**.

Complaints

Indicators 3 and 4

Complaints Resolved

Percentage of all complaint responded to in full at Stage 1	100%
Percentage of all complaints responded to in full at Stage 2	100%
Average time in working days for full response Stage 1	3 days
Average time in working days for full response Stage 2	16 days

Any dissatisfaction you may have with any of our services then we would encourage you to let us know. We treat any dissatisfaction very seriously and use the information to adapt and shape the services we provide.

Rents

Indicator 26

Rent Collected... £4,297,710.14

The Association's arrears were **4.93%** while our target is **3.05%**. The Association treats non-payment of rent very seriously and takes all necessary action to recover moneys owed.

No court actions have been initiated during this reporting period.

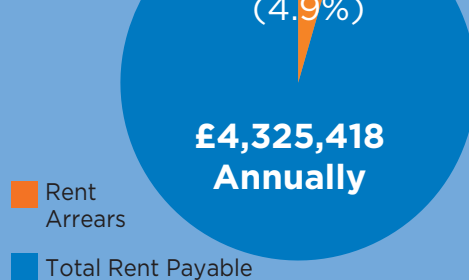
The Association offers a Welfare Rights service to all of our tenants who can assist with money related problems and assist with completing forms and applying for benefits.

An appointment can be made by contacting the office on

0141 634 2673.

Indicator 27

Rent Arrears



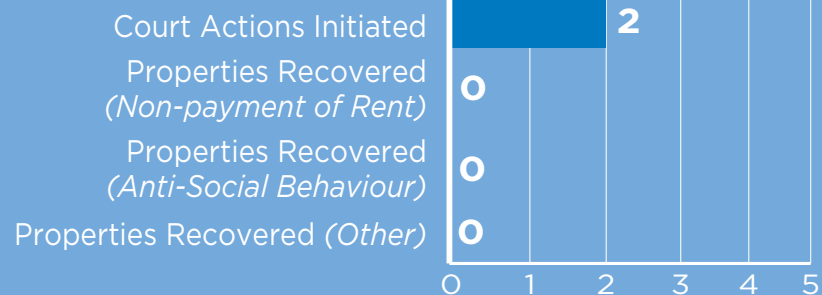
Indicator 18

Void Loss



Indicator 22

Court Action



Indicator 17

Number of properties which became vacant - 119

Homelessness

Indicator 23

Homeless Referrals received	55
Offers made to Homeless Applicant	41
Offers accepted by Homeless Applicant	34

*some homeless offers made but property not viewed at the moment due to restrictions.

Your Community



Can you spot the problems? Can you spot the wildlife?

Castlemilk, its parks and woodlands are home to a surprising array of wildlife that enriches the lives of all residents.

Do you know your Blackbirds from your Starlings? Your Crows from Jackdaws? See if you can spot the 6 common environmental problems and all 14 animals in the picture above, there's one hidden.

Clue: I squeak and I'm quiet, I'm in the green but its not good.

Problems

- L_____ B_____
- D_____ F_____
- G_____
- F_____
- L_____
- W_____

Wildlife

- F_____
- B_____
- D_____
- R_____
- S_____
- K_____

- S_____
- M_____
- P_____
- C_____
- B_____
- B_____ T_____
- S_____ G_____

Your Environment

THE PAST

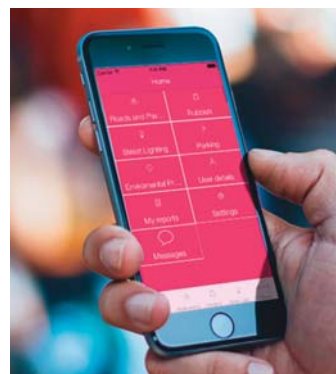
CHOICE

spot the animals?

Are Dog Fouling, Fly-Tipping, Graffiti or Litter problems in your area?

Report these and other environmental concerns to the Environmental Task Force.

Telephone **0300 343 7027** or by using the **MYGLASGOW app** or find the Environmental Task Force on Twitter **@MyGlasgowCC** and Facebook **@MyGlasgowCC**



Your environment, your community needs you...

Green: General waste, Any items that cannot be placed in the recycling or food caddy.

No bulky, hazardous or electrical items.



Blue: Mixed recycling, Paper, cardboard, plastics, bottles, jars, food, drink and aerosol cans.

No bulky, hazardous or electrical items.



REQUEST BULK & SPECIAL UPLIFTS

Contact Glasgow City Council Cleansing Department on 0141 287 9700 or www.glasgow.gov.uk/recycling - www.glasgow.gov.uk/bulkywaste or using the **MYGLASGOW** app available for iOS & android devices.

Report Illegal dumping and Fly-Tipping

Contact The Environmental Task Force on 0141 287 1058 or by using the **MYGLASGOW** app

The **Fixed Penalty Notice** for illegal fly-tipping is **£200** and could lead to prosecution and **£40,000 fine**



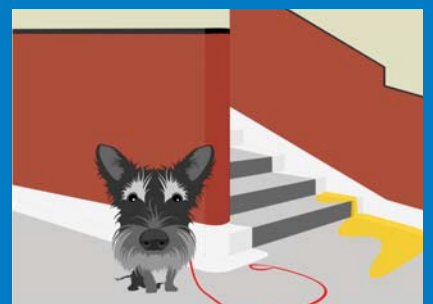
Are litter, graffiti, weeds or overgrown verges a problem in your area?

Report litter, graffiti, dog fouling, fly-tipping and other environmental concerns to the Environmental Task Force

Telephone 0300 343 7027 or use the **MYGLASGOW** app or find the Environmental Task Force on Twitter @MyGlasgowCC and Facebook @MyGlasgowCC



Please consider your neighbours, ensure items are not left in communal areas, clean up after your pets and keep them under control.



Are they always watching?

Are they taking your parcels? Moving your bins?

*Don't let them
get away with it!*

**Nominate a
Community Hero...**

Superhuman?

The last year has been tough, more so for some than others, multiple lockdowns, unable to meet with family or friends to socialise and for some of us loneliness and potential isolation. Superhuman abilities would have been useful over the last year but I suspect most of us managed without x-ray vision or psychic abilities. The community has pulled together over this difficult time to support and look after each other and it is this care and community spirit that should be applauded.

We all know one

We all know one neighbour that always goes that extra mile, brings your bin in, takes in your deliveries when you're not home, grits the pavement in bad weather or simply always has a friendly smile we all know a neighbour deserving of recognition for their good deeds and we want to hear about them. So get in touch.

**To nominate a Community Hero telephone 0141 634 2673 or email housing@cassiltoun.org.uk
Alternatively visit www.cassiltoun.org.uk and complete the online contact form.**



Home Energy Tips

We have partnered with Home Energy Scotland to share some energy saving tips with you to get ready for Spring

Most people who contact Home Energy Scotland, the Scottish Government's free impartial energy saving advice service, are keen to make sure they're not overpaying on their bills. And with longer days and (hopefully) better weather just around the corner, spring is a great time to be looking at ways you could save some pennies. Have a look at our top tips to help you prepare for warmer months ahead and see what you could save over a whole year.



HOMEENERGYSCOTLAND.ORG
0808 808 2282
FUNDED BY THE SCOTTISH GOVERNMENT



1. Reset your thermostats

During the winter, you probably set your temperature at a high level so be sure to reset your thermostats to reflect the warmer weather. Dropping the heat by just 1°C can save you on average £80 per year. And don't forget to reset any thermostat timers – more sunlight means your house will naturally be warmer and lighter, so you'll not need the heating on as much, if at all.

2. Get a better energy deal

Did you know that switching energy supplier could save you hundreds each year? According to OFGEM, switching from a Standard Variable Tariff to the market's cheapest tariff could save you around £305. It's easy to switch, and there are a number of energy comparison websites you can use to find the best deal for you, including the Citizen Advice Bureau's Comparison Tool.

3. Change the way you pay

Contact your supplier directly to find out if there is a better way for you to pay your bill that might save you money. For example, most suppliers offer a discount for paying your bill by direct debit. You may also get discounts for receiving bills online, as this cuts down on paper and reduces costs for the supplier and is good for the environment.

4. Embrace the great outdoors

Take full advantage of the warmer weather by line-drying your clothes instead of using the tumble dryer. This could save on average £35 a year on your electricity bill. Less time spent indoors also means less money spent on your energy bills, so why not head outdoors for a bike ride or take a stroll around the park if you can? Enter our greener travel quiz to win a Garmin Vivoactive 3 GPS Smartwatch. Full details at www.homeenergyscotland.org/wingreentravel.

5. Switch off

If you're planning any day trips away, remember to switch appliances off at the wall. Turning off appliances rather than leaving them on standby could save you around £30 a year on your bills each year.

For more energy saving tips and free advice to help you reduce your bills and keep warm at home, contact Home Energy Scotland on freephone 0808 808 2282, visit homeenergyscotland.org or follow 'HomeEnergyScotSC' on Facebook and @HomeEnergyScot on Twitter.

Condensation

Every year millions of homes in the UK suffer from condensation. About two million of them are badly affected and experience widespread dampness, often leading to persistent mould growth on walls, fabrics, carpets, clothes and shoes. This can cause great anxiety to householders, and is a common cause of complaints to landlords.

What causes condensation?

Every day the average UK household puts about 12 litres of moisture into the air in their home, through normal activities such as cooking, washing clothes and bathing; breathing alone contributes about 1 litre per person every 24 hours.

In homes where clothes are dried indoors, the total can be over 20 litres a day.

Even in warm, well-ventilated homes, moisture in the air can result in condensation during the winter, most people are familiar with the misting on the mirror after running a bath, or on the inside of windows on a cold morning. Usually condensation disperses fairly quickly and does not cause more than minor inconvenience, but in homes which are poorly heated or inadequately ventilated, condensation is often serious and persistent, and leads to the growth of mould.

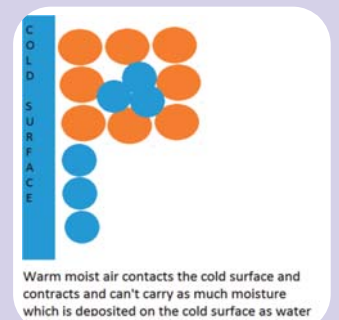
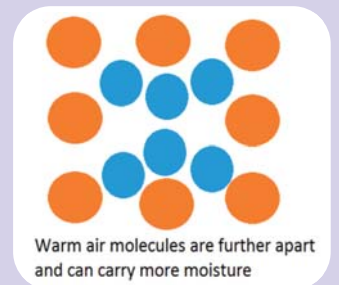
The mechanics of condensation

There is always moisture in the air in the form of water vapour, although usually it cannot be seen. However, there is a limit to how much vapour the air can hold at any particular temperature: the higher the temperature, the more vapor the air can hold.

Therefore when warm moist air comes into contact with a cold surface and is cooled, it can no longer hold so much vapour and the excess condenses as liquid water on the cooler surface. A typical example is moist air from a warm kitchen which drifts to unheated rooms, such as bedrooms. The moist air cools when it reaches the walls and other cold surfaces, and the excess water is deposited as condensation.

Practical advice

- Keep kitchen and bathroom windows open when possible
- Use extract fans if fitted
- Keep lids on pots when cooking
- Keep doors closed to prevent moisture travelling through the home
- Use condensing tumble dryers or dryers which are vented to the outside air
- Open your bedroom windows in the morning to allow condensation to clear
- If your windows are excessively wet use a squeegee and an old towel to dry them off, this will also help prevent mould on bathroom tiles if done after showering
- Try and maintain a constant temperature in your home during the winter months of above 16°C or above
- If possible try to maintain an air gap between furniture and walls to allow air to circulate
- The first people usually know they have condensation is when they see mould spots occurring in corners and on items in cupboards or behind furniture etc. if the area affected has a fixed wet line it may require further investigation and you should contact your landlord who will arrange for a proper inspection to rule out building defects.



Advice Team Update

Our Advice team have been working from home since 23 March 2020 and are continuing to work from home for the foreseeable future.

We have been working hard to ensure we are still able to help and support our tenants through which has been a difficult time offering a telephone advice service.

We have been providing advice and assistance to people who were furloughed, reduced hours made redundant. Helping families struggling with food, fuel and providing support for help with household items, school uniforms. This has been a very busy time for everyone and we are here to help.

We have helped many of our tenants during the last year and generated **£499,405.35** income from benefits and assisted with over **£125,000.00** of debts.

At present we are still not able to offer face to face appointments however if you are looking for money, debt or benefit advice please call Money Advice Team **0141 634 2673** and we will arrange a telephone appointment for one of the team to give you a call.



Chancellors Budget 2021 – Welfare Reform Changes

Following the Chancellors announcement on 3 March 2021 we would like to highlight areas we feel are important.

- 1) £20 temporary increase to Universal Credit Personal Allowance has been extended a further 6 months until September 2021. There are many campaigns ongoing to make this a permanent increase however at present its only been extended until then and seen as a temporary measure to mitigate the financial impact of Covid.
- 2) The Job Retention Scheme (Furlough) has been extended to the End of September 2021 and a further SEISS Grant for the self-employed has been confirmed
- 3) The minimum income floor for the self employed has been suspended further till July 2021
- 4) From April 2021 Universal Credit advances will be recovered over a 24-month period and the maximum rate of pay back reduced from 30% to 25% meaning the recovery deductions will be less.
- 5) For those claiming Working Tax Credits who have been furloughed or had their hours reduced will continue to be treated as working their normal contractual hours for the duration of the Job Retention Scheme.
- 6) £20 per week Working Tax Credit uplift is due to end on the 5 April 2021 and will be replaced by a one off £500 payment for working households who receive tax credits. If you are eligible you will be contacted by HMRC during the month of April 2021.

Covid Spring Hardship Payment

This new benefit administered by the Scottish Government follows on from the Winter Hardship £100 payment. This new benefit is called the Covid Spring Hardship payment and will be available to low income families whose children receive the free school meals provision in schools and early learning and childcare settings. It is a further payment of £100 (just the same as the winter payment) and payments will be made on or around May/June 2021.

Scottish Child Payment

This is a new benefit which the Scottish Government has introduced. The new benefit is called the Scottish Child Payment. If you are entitled, you will receive £10 per week for each eligible child. The benefit will become payable from the end of February 2021.

To be entitled, you must have a child/children under the age of 6. You also need to be receiving one of the following benefits:

- Universal Credit
- Child Tax Credit
- Working Tax Credit
- Income Support
- Income-Based Jobseeker's Allowance
- Income-Related Employment and Support Allowance
- Pension Credit



You MUST make an application to become entitled, unlike other benefits from the Scottish Government. Applications for this new benefit can be made in several ways. You can claim by calling **0800 182 2222**. Alternatively, you can claim online at **mygov.scot**.



The benefit is only available for those children under and up to 6 years of age.

For more information, advice or help to apply for any benefits please give us a call on **0141 634 2673** and ask for Money Advice Team.



Carers Allowance Supplement

Carer's Allowance Supplement is an extra payment for people in Scotland who get Carer's Allowance on a particular date.

The Scottish Government are making an additional Carers Allowance Supplement payment to all carers in Scotland of £230.10. This is on top of their usual June payment. This means in June 2021 you will receive a payment of £460.20.

Future Improvements for Carers from Scottish Government

The government are looking to introduce a new payment for people who get Carers Allowance and are caring for more than 1 disabled child.

This is in recognition of the impact on carers of caring for more than 1 disabled child. This is currently still being worked on and we have no more details at this time but we will keep you updated via our Website and social media pages when we have more information on this.

EU Nationals living in the UK

The United Kingdom officially left the European Union on 31st January 2020 and we have been in a 'transition period' which ended on 31st December 2020.

Official advice is that European (EU, EEA or Swiss) nationals living in the UK before 31st December 2020 who wish to continue to live in the UK after that date will need to apply to the **European Union Settlement Scheme (EUSS)** to retain their rights under UK immigration law.

You must apply to the EU Settlement Scheme by 30th June 2021, otherwise you risk losing your entitlement to benefits, as well as being able to access certain services within the UK for free.

(You do not have to apply if you have already been granted 'indefinite leave to remain' or another permanent residence document, or if you have become a British Citizen. Family members who do not hold UK citizenship or permanent residence documents should register for the EUSS.)

For further information and how to apply to the EUSS in your own language, please go to: <https://www.gov.uk/guidance/settled-status-for-eu-citizens-and-their-families-translations>.

This is a free service and you can apply through the website above. You can also download the 'EU Exit: ID Document Check' app on a smartphone to speed up your application.

If you have any difficulties applying to the EUSS, you can contact the **EU Settlement Resolution Centre** on 0300 123 7379.

If you do not apply to the EUSS by the deadline of 30th June 2021, there is a risk you lose your rights as an EU national living in the UK.



Changes to UC housing cost contributions in April

Non-dependants' housing cost contributions are going up from £75.15 to £75.53.

These contributions are deductions taken from your Universal Credit housing element for adults who live with you. For example, this could be a son or daughter who doesn't pay rent. In most cases, the DWP expects a non-dependant adult household member to contribute to your rent.

Tax Credits Renewal

Tax credits usually have to be renewed each year by 31 July in order to continue receiving payments from HMRC. If you already claim tax credits, you'll receive a renewal pack through the post between April and July.

Your award of tax credits for this year 6 April 2021 to 5 April 2022 will be based on what you earned in the tax year 2020-21 (last year). So, how much you're paid in 2021-22 will depend on what you earned in 2020-21.

Not everyone has to renew their tax credits every year - but HMRC will tell you if you do. The renewal process is necessary, as the amount of money you'll receive depends on how much money you earned in the previous year.

- If the pack just says 'check now': all you need to do is see whether your details are correct.

If they are you don't need to do anything, as your tax credits will be automatically renewed. If any information is wrong, let HMRC know.

- If there is a red line across the first page and it says 'reply now': you'll have to submit your information.

Make sure you renew by 31 July or you might miss out on your payments.

Are you eligible for a clothing grant?

You may be eligible for a school clothing grant if you have a child that attends a Glasgow school and you receive any of the following benefits:

- Housing Benefit/ Council Tax Reduction (this is not Council Tax single person's discount or student discount)
- Universal Credit with a monthly earned income of not more than £610 - you can find this in the 'pay for the period'.
- Income Support/Income based Job Seeker's Allowance (JSA) or any income related element of Employment and Support Allowance (ESA)
- Child Tax Credits only (CTC) with an annual income of less than £16,105
- Working Tax Credit and Child Tax Credit with an annual income of less than £15,050
- Support under Part VI of the Immigration and Asylum Act 1999



National Minimum Wage Increase

From April 1, workers aged 23 and over will see their salary increase to £8.91 per hour. The age threshold has been lowered from 25 and over to 23 and over.

Currently, over 25s receive £8.72 an hour, while those aged between 21 and 24 receive £8.20. This will make this £8.91 for anyone 23 or over. Those below 23 will also have an increase from April 1st. Those aged between 21 and 22 will benefit from a 2% increase to the National Minimum Wage from £8.20 to £8.36.

For 18 to 20-year-olds, the minimum wage will rise from £6.45 to £6.56, and for under 18s, it'll increase from £4.55 to £4.62 an hour. In addition, the Apprenticeship Wage will increase by 3.6%, pushing up the hourly rate from £4.15 to £4.30.

Are you eligible for Free School Meals?

Eligible Benefits:

- Income Support or Jobseekers Allowance – you need a copy of your award letter dated within the past 3 months.
- Both Working Tax Credit and Child Tax Credit with a household income of £7330 or less – you require your recent award letter showing your household income and detailing your children's names.
- Universal Credit with a monthly earned income of not more than £610 – you have to supply a copy of your most recent statement or screen print showing your 'pay for the period'.
- Child Tax Credit only with an annual income of less than £16,105 – you will have to provide a copy of your 2020/2021 child tax credit award letter detailing your child(ren)'s names and your annual income.
- Income related Employment and Support Allowance – you need a copy of your award letter dated within the past 3 months.
- Asylum Seeker, receiving support under part IV of the Immigration Act 1999. You are required to provide either your Application Registration Card (ARC), BAIL201 Letter or Serco Tenancy Agreement.

Payment Methods

If you have a bank account you can pay your charges by Direct Debit or standing order. We have found that this is the easier and preferred method of payments by most customers. However, there are various other payment methods which include:

Online

To make a payment online please visit <https://www.allpayments.net>. Please see "how to guide" on the right.

Post Office/Paypoints

You can make payments using a payment card at the Post Office or a Paypoint. If you require a payment card please contact a member of the Operations Team who will ensure that a card is ordered and sent out to you. Payments made via Post Office and Paypoint will be received into your account on the next working day.

Direct Debit/Bank Transfer

You can also make payments via Direct Debit, bank transfer or standing order. The Association's Sort Code is 80-09-51 and Account Number is 00155425. When making a payment via standing order you must quote your tenant/factoring reference number. If you are unsure what this is then please contact the office. If you would like to set up a Direct Debit please contact the office and a member of staff will assist with setting this up.

Chip and Pin

You can make a payment by debit or credit card by calling by telephoning the office (**0141 634 2673**) during opening hours.

Cash or cheque in the Association's offices

You can make a payment by cash by calling into the office during opening hours.

Castlemilk Credit Union

You can make a payment via Credit Union transfer. To set up this method please contact your Credit Union.

Online payments are easy with...



From your own home



Anytime



Quick and convenient

One time set up:

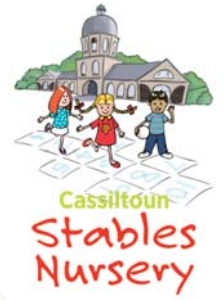
- Go to www.allpayments.net on a phone, tablet or computer
- Click **Register** and answer the on-screen questions
- Add your 19 digit reference number
- When making your very first payment, add your card details and click **'Save card details'**



Whenever you want to pay:

- Go to www.allpayments.net and sign in
- Select your rent account, your saved card and enter the payment amount
- **'Transaction Acknowledgement'** will show when complete

Cassiltoun Stables Nursery launches its new website in April 2021



We have developed a more functional website that will provide all parents and potential new parents with vital information on what the nursery provides.

The site is packed with new features, simple navigation and a great new look.

Through our new website you can get to know us better, see what we offer and experience how we help to bring out your child's full potential.

Visit us at:

www.cassiltounstablesnursery.org.uk



Cassiltoun
Stables Nursery

Set on the edge of the beautiful Castlemilk woods, this offers the most stimulating outdoor classroom and playground a child could ask for! Forest School available to all children.

Open 7.30am – 6.00pm Monday to Friday Inc. Bank Holidays

Free – Glasgow City Council funded hours available for children 3–5 years

Full time, Part time and Term time places available

Places available for 6 weeks – 5 years

Telephone : 0141 631 5235 Email nursery@cassiltoun.org.uk

Castlemilk Stables, 59 Machrie Road, Castlemilk, G45 0AZ

Company Registration No SC423689. Registered Scottish Charity No. SCO43312. Care Inspectorate Registration No. CS2012308178

Community Team *Update*

Christmas at the Stables...

...was a little different this year! We gave out winter arts and craft activities to do at home, wreath-making kits for people to make, as well as winter scavenger hunts to do outdoors in Castlemilk Park and of course some treats to take away!



Winter Photo Competition

Thank you to everyone who entered Castlemilk Park's Winter Photo Competition and to the Castlemilk Park Volunteers who were the judges! The volunteers were more than impressed with all the beautiful photos of the Park! Well done to the winners who all received gift vouchers as a prize.

Castlemilk Together: Food and Fun Programme is back for another year!!

We're delighted to announce that we successfully received £52,777 for another year of food and fun across the school holidays and across 5 venues, with thanks to Glasgow City Council for the funding. We manage this project on behalf of Castlemilk Together - look out for food and fun on their Facebook Page, 'Castlemilk Together: Community Food Action'.

February Food & Fun

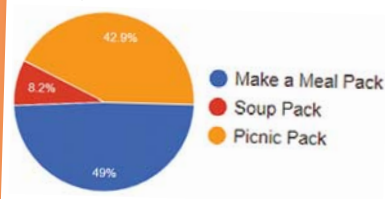
We were delighted to be out and about with Soup Packs, Snack Packs, activities and hearing how you were all doing!

Cassiltoun's Easter Food & Fun

2 events with a total of 1 virtual duck race, 6 prizes, 300 Make a Meal Packs & 300 Easter Special Snack Packs with 300 Easter Eggs, 1800 pieces of fruit, 900 portions of veg, 150 pasta & sauce, 150 rice & sauce, 150 baking kits, and 300 treats & activities all across 3 areas & with 14 volunteers!



One of our partner organisations is doing prepped meals - so there is a choice across the programme, which of the below would you prefer were at our pop-ups. 49 responses



We asked you a variety of questions to shape our Easter events

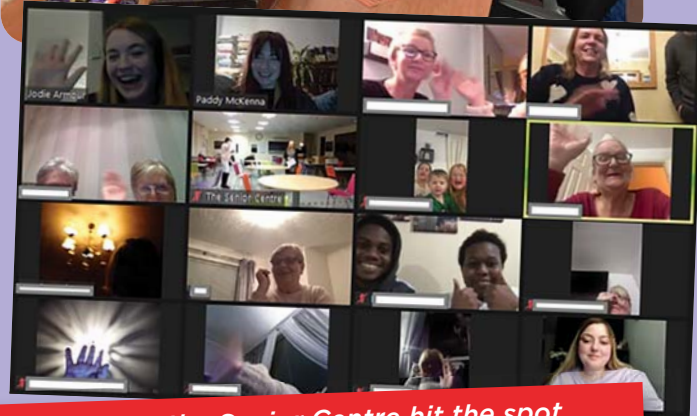
We worked with Castlemilk Together to deliver 97 Christmas Dinners & treats on Christmas Day!



Want to get involved in what we do for the Summer Food & Fun? Contact us to have your say - we will organise surveys and discussions for you to decide how we spend our portion of the funding. What food should be bought? What activities made? Where should the pop-ups be? There's loads you can decide on!

‘Banging Food and Bingo’ will continue for at least one whole year!!

It is not just bingo, it’s a place to have a chat, meet new people and take part in some games/quizzes and get more confident on Zoom! This excellent idea by the Youth Advisory Panel (and now the wonderful bingo callers!) has inspired others across the area and beyond to start their own online bingo. Their ideas are having a HUGE impact so a big well done to them. This couldn’t happen without the Senior Centre who prepare and deliver freshly cooked meals for everyone and to the Health and Social Care Partnership and Impact Funding Partners ‘Wellbeing for Longer Fund’. The £16,200 will also enable more digital skills training and the initiation of our “Wellbeing Wagon” idea...



B said “I just want to say the bingo was great, our lovely meal from the Senior Centre hit the spot. We had great fun with the bingo, quizzes and a wee blether after. You all make everyone feel welcome and we have a good laugh. It’s great!”

World Book Day in Castlemilk Park!

We hid 150 books around Castlemilk Park for children and teenagers and invited them to a self-led go book hunt! Once they had finished reading the book we asked them to hide it back outside in the woodlands for other people to find! Well done to Isla and Gracey who found a book and sent us in some photographs. We hope you enjoyed it!



Youth Advisory Panel Continue to Impress!

Jan- March they:

Scrutinised our Events Calendar

Volunteered 84 hours

Applied for wildlife resources for young people

Completed 10 workshops with Children’s Neighbourhood Scotland

Had their say in 2 surveys

Involved in 3 Bangin’ Food & Bingo

Welcomed 2 new members!

For any 14-25 year old in Castlemilk, get involved!

Let’s celebrate the Wellbeing Community Chest!

Between August 2020 and January 2021, local residents of Castlemilk have created an amazing 15 projects within their local community. We are so grateful to the 6 community members who joined the panel every month, made decisions on the applications and gave recommendations and suggestions to all the projects. We’re looking for funding to continue this project as the main goal was to enhance health and wellbeing in our community and we are 100% certain they definitely did!



In Touch, Clued Up and Quids In

Did you know that people with access to the internet save £744 a year? Our new Digital Inclusion Worker, Dave Donnelly, started in mid-January and is already working hard to break down barriers for people who want to save money, keep in touch with friends or family, learn new things or just solve a technical problem. So far Dave has been running our Digital Lending Library, visiting people at their doorstep or conducting "Zoom" video calls to share his knowledge throughout our community.

M has kindly shared their story: *"I was so nervous about having computer lessons without being in a room. Dave made it so easy for me to pick it up and get through each one with more pride in myself and growing confidence. I was so impressed with Dave and the way he teaches. I personally would highly recommend taking his classes up. I started with hardly knowing anything, but now I am confident because of his teaching. I now know how to hold Zoom meetings, open new tabs and can download new apps onto my computer. You will really enjoy it. Dave also sends notes to your email so if you get stuck you can look at them to help."*



Need help paying your rent online with our new All Pay System or to request a bulk uplift from Glasgow City Council? We can also help! Contact community@cassiltoun.org.uk and we will support you.

Getting you started...

Our Digital Lending Library is for anyone who wants to get online but doesn't have the right kit. We can lend you a tablet or a mobile internet box to get connected and we'll also show you how to use them. We also have a limited number of other kinds of devices such as Chromebooks and desktop computers.

Free Training to become a Champion!

6 free online training sessions begin on Tuesday 11th May from 6-7.30pm

We're stronger when we all help each other. A Digital Champion is a volunteer in the community who helps others use technology, while building their own confidence, getting valuable experience and meeting new folk. If this sounds like it could interest you, please get in touch.

Huge thanks to...

Crudens for £9,386.53 from their Community Benefit scheme!

Wellbeing for Longer - £2,000 for Digital Skills Training

GCVS for 10 mifi devices & 8 chromebooks & £2,000 for Digital Skills Training

Remade Networking for 8 refurbished desktops!

...for recent funding and resources to support our ongoing Digital Inclusion Project!

All resources will be for the benefit of community members.

Castlemilk Park Volunteers continue to wow us!

Despite lockdown there's been loads of local involvement and we're very excited to say our three weekly volunteer opportunities are back! You can book an hour slot to get out in the woodland for a whole range of activities including litter picks, path maintenance, cutting back trees and learning all about the area. Since January the volunteers have continued to be active and have done a huge amount!

- 12 volunteers supported us 39 times and clocked up an impressive 76.5 hours!
- Participated in 4 volunteer development sessions took place online regarding future plans for the group and the park
- Joined 5 'woodland social' weekly meetings have taken place with 25 attendees.
- 5 new volunteers have signed up!
- 2 self-led projects have developed with our support – Feel Good Verandas and an amazing local litter pick project!
- Have created many quizzes, woodland resources for children and supported our Food Pop Ups
- 2 new Wellbeing Walk Leaders are now trained by Paths For All to facilitate walking groups with our support!
- Launch of our new communal woodland project "Adopt our Woodland" has started with 8 people already interested!

NEW RECRUITS 8 INTERVIEWS CONDUCTED, 5 NEW POTENTIAL VOLUNTEERS SIGNED UP
It seems that more people want to help us looking after the park when the second lockdown hit at around Christmas. Wonderful

NEW PROJECTS **ADOPT A WOODLAND**
This Project has been developed over the lockdown and was launched in February.

Training

- 2 volunteer trained on the Brushcutter, 4 to come
- 10 places for First Aid secured
- Green woodworking workshops
- Coppice training

any questions or ideas please contact alex.effinger@cassiltoun.org.uk

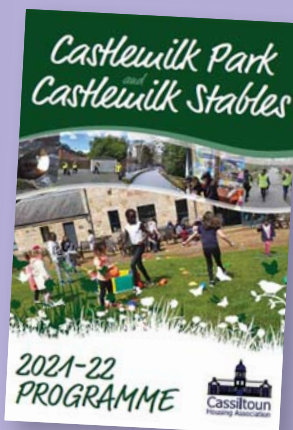
Local families have been tackling litter...

...with resources funded from our Wellbeing Community Chest. They have done an incredible amount of work and inspired many others to get involved! A huge well done to them for volunteering their time to look after their area. We've supported them link in with Glasgow City Council to get the bags uplifted and are working with them to try and spread information about the negative impact of litter on wildlife, people and whole communities.



The Event programme is back and a lot bigger...

Last year we were unable to print the programme due to the lockdown in March 2020 but this year its back and it is bigger and better! This time it is combining all the events within Castlemilk Park and Castlemilk Stables, it also gives alternatives for events depending on restrictions that are in place, at the time of the event i.e. either meeting at the stables or online. There are many great events and we look forward to seeing you at them! You can download a copy on our website or email community@cassiltoun.org.uk and we will send you a copy.



Art in the Park!

We need your help! We are looking for 50 roundels, designed by children or adults for the signage poles in the park.

If you want to get creative – for example drawing or writing a poem, that will be displayed on the poles, get in touch with us and we will send out an Art in the Park sheet that you can get creative on!



Would you like to do a John Muir Award?

"There were lots I liked about the John Muir Award. The best thing about it was it brought my family closer together and also to nature - and the effects have lasted!"

Last year some of the Castlemilk Park volunteers participated in amazing John Muir awards. This year we are offering the opportunity to anyone in the Community who would like to be involved in achieving an award, which has Castlemilk Park at its heart. From learning about its woodland and its biodiversity, as well as giving back to the park and sharing what you have learned with the community. This award can be done as an individual or a family and will be supported by the Community Woodland Officer.



Noticed improvements in the Castlemilk Park Pond?

We've been busy supporting The Friends of Castlemilk Park to seek funding to improve the Castlemilk Park pond area. Phase 1 of improvements were funded by Linn Area Partnership and started in the winter. The middle island is now clear of dangerous trees and others have been thinned to improve biodiversity! The group were also successful in getting funding from the Wee Green Grant Scheme for their Woodland Wellbeing Bench that will link in with LD Let's Talk wellbeing project across the area. The group are always looking for new members. All are welcome to this independent group, which has Castlemilk Park at its heart.

Get in touch at Friendsofcastlemilk@gmail.com to find out how to join. There is still a lot to do, we need your ideas and voices in the group to help improve it for everyone!



Who says Community Gardening has to stop in lockdown? Not us!

We've continued our Zoom Gardening with loads of activities related to food growing, wellbeing, and upcycling. We also tried Cooking Workshops online, which were fantastic! Since January we have:

- Had 22 zoom gardening sessions with over 50 attendances
- Facilitated sessions on mindfulness, engaging with the outdoors creatively, decorating birdhouses, building mini windowsill plants, upcycling household items into useful growing items, garden-themed games and quizzes!
- Delivered 4 online cooking sessions with a total of 46 attendances across 11 households!



"Not having outdoor spaces really impacts mental health, and mental health issues in people have now overtaken crime. One of the reasons it's great to have this outdoor space is that people can see each other and socialise and that overall makes people feel better." M

"I don't like being stuck in the house. I want to be back in the garden." MH

We agree, so join us for weekly slots where you can book an hour in the space!

Upcoming Opportunities

See below for upcoming opportunities and don't forget we have weekly art, creative writing, youth groups & more! Full details in our Events Calendar and on our website.

May

Castlemilk Explorers

Saturday 8th May 10.30am- 12.30pm

Volunteer Action Day - Green Woodworking

Saturday 8th May - 10.30am-12.30pm
or 2.00pm-4.00pm

Wildlife Photo Walks and Talks Group

Monday 10th May 6.30pm

June

Wildlife Photo Walks and Talks Group (Guest Speaker)

Monday 7th June- 1.30pm-3.30pm

Castlemilk Explorers

Saturday 12th June 10.30am- 12.30pm

Woodland Wildlife Workshops - Session 2: "Bees and Butterflies!"

Thursday 10th June 4pm-6pm

Summer Solstice Story Time

Friday 18th June - Book a one hour time slot for 6pm, 7pm or 8pm

July

Woodland Wildlife Workshops - Session 3: Wildflowers Plus Invasive Species

Thursday 8th July 4pm-6pm

Castlemilk Explorers

Saturday 10th July 10.30am- 12.30pm

Volunteer Action Day -

Woodland Clean-up and Pizza

Saturday 10th July 10am-12.30pm or 1.30pm-4pm

Wildlife Photo Walks and Talks Group

Monday 12th July 1.30pm-3.30pm



Doggy Day

Wednesday 14th July - Time TBC (keep an eye on our Facebook pages or contact us to find out)

Get Close to Nature - Stream Dipping

Wednesday 21st July 1.30pm -3pm

Fairies & Goblins of Castlemilk Park

This year our Fun Day is out and about!

Wednesday 28th July

August

Community Cinema

Friday 6th August 6.30pm-8.30pm

Woodland Wildlife Workshops -

Session 4: Foraging

Thursday 12th August 4pm to 6pm

Get Close To Nature - Wildflower Walk

Saturday 14th August 1.30pm to 3.30pm



Cassiltoun
Housing Association

Getting in touch...

Castlemilk Stables • 59 Machrie Road • Glasgow G45 0AZ

telephone **0141 634 2673** • fax **0141 634 9987**

email housing@cassiltoun.org.uk • website www.cassiltoun.org.uk

Our office is currently closed, except for a limited appointment system to progress allocations and for the signing of Tenancy Agreements. Please do not come to the office if you do not have an appointment as you will not be allowed into the office.