



Cassiltoun

Housing Association

GARDEN CARE POLICY

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|---|-----------------------------|
| Date Approved | Proposed Review Date |
| January 2019 | January 2022 |
| Chair Person/Office Bearers Signature: | |

**CASSILTOUN HOUSING ASSOCIATION LIMITED
CASTLEMILK STABLES, 59 MACHRIE ROAD, GLASGOW G45 OAZ**

Cassiltoun Housing Association is a registered Scottish Charity SC035544

CASSILTOUN HOUSING ASSOCIATION LIMITED

GARDEN CARE POLICY

1. INTRODUCTION

This policy supersedes the previous Garden Care Policy, which was approved in 2015. In preparing this policy, the Association has incorporated provisions of the following: -

- [Housing \(Scotland\) Act 2001](#);
- The Housing (Scotland) Act 2010
- The Scottish Social Housing Charter in particular: -

Charter Outcome 6 – Neighborhood and Community ‘tenants and other customers live in well maintained neighborhoods where they feel safe.’

Charter Outcome 11 – Tenancy Sustainment ‘tenants get the information they need on how to obtain support to remain in their home; and ensure suitable support is available including services provided directly by the landlord and by other organisations.’

The operation of a garden care scheme is to maintain those private back and front gardens that are the responsibility of tenants who are unable to maintain them due to their age or special medical circumstances.

The Association’s Allocation Policy states that medical cases are given a priority for ground floor accommodation. Therefore, there will always be situations where some tenants are unable to carry out the terms of their Tenancy Agreement, namely to maintain both back and front gardens for which they are responsible.

The frequency of cuts in properties would be, weather permitting, one in March, two in April, May, June, July, August, and September and one in October, total of 14 cuts per year.

The provision of the garden care scheme will be charged within the rental calculation points system.

2. AIMS

- To introduce a policy which will formalise the Association’s approach to estate maintenance for tenants with conditions likely to impair their ability to maintain their garden.
- To introduce a fair and consistent approach to all tenants applying for help with garden maintenance.
- To monitor costs of providing a garden care scheme.

3. **CONTENT**

It is not the Association's intention that the scheme should be available to all tenants only those who are unable to maintain their gardens due to age, physical or mental impairment. In order to be eligible for the garden care scheme the tenant would have to apply completing the application form at appendix 1 and fulfil the following criteria : -

- a) Produce evidence of means tested benefit identifying age and/or medical condition likely to limit tenant's responsibility to maintain garden.
- b) There should be no other household member aged 16 years or over as listed in Tenancy Agreement who have no physical or mental impairment and therefore able to carry out garden maintenance.
- c) The list of those benefiting will be reviewed in March of each year in order to ascertain that their circumstances have not changed and thereby making them ineligible for the scheme.
- d) The list will be updated as required when tenants on the scheme leave the property or when new or existing tenants are identified as having a need for the scheme.

Application for admission to Garden Care Scheme



Name _____

Address _____

Contact Telephone Number _____

E-mail Address _____

Family Composition:

| Name | Date Of Birth |
|------|---------------|
| | |
| | |
| | |
| | |

Reason for Application:

| For Office Use Only | |
|------------------------------|--|
| Tenancy Reference number | |
| Rent Account Balance | |
| Family Composition Checked | |
| Medical Evidence Checked | |
| Application approved/refused | |

